

# 1 Executive Summary

The present deliverable describes how IT2, one of the Networking Activities of ETSF-I3, has worked towards one of the main objectives of Work package 2: “To define and to elaborate proposals for beamline improvement”.

As a starting background, the ETSF had its seven beamlines established and working. We needed to collect information, from both the users and the beamline coordinators, to understand how well the existing set of beamlines was meeting the needs of the ETSF users. As a method, we made personal interviews to the beamline coordinators and we undertook an on-line users survey which collected answers from 54 of them. At the end, we made a written proposal to the steering committee, in order to adopt a set of actions responding to all the emerged problems and needs.

This proposal is an important result achieved by the present deliverable.